

ISLAMIC RELIEF
SYRIA OPERATION



**SYRIA EMERGENCY
RESPONSE : 2013**

SYRIA CRISIS

Three years of conflict, insecurity, and instability in almost all parts of Syria have resulted in a critical humanitarian crisis. The UN High Commissioner for Refugees, António Guterres, has described the Syrian conflict as “the worst humanitarian disaster since the end of the cold war”. The escalation of conflict across Syria has badly affected the country’s infrastructure. Schools, hospitals, roads, power stations, and water supplies have been destroyed. The continued conflict has also had a negative impact on the well being of children as they have witnessed death, trauma, destruction and suffering.

Syrians face desperate circumstances. Many international humanitarian actors from widely different backgrounds and with a variety of capacities seek to address their needs, but the availability of funds and resources as well as access to some areas remains a challenge. At the same time, neighbouring countries hosting Syrian refugees and the humanitarian community face an increasingly challenging and complex humanitarian crisis which threatens the stability of the entire region.



A photograph of a young Syrian boy in a grey and black jacket, smiling and holding a large, worn black tyre. He is standing on dry, dusty ground. In the background, there are green tents and another man in a red jacket walking. The scene is set in a refugee camp.

9.3 MILLION

PEOPLE IN NEED OF URGENT
HUMANITARIAN ASSISTANCE

6.5 MILLION

PEOPLE ARE INTERNALLY
DISPLACED (46% OF THEM
ARE CHILDREN)

MORE THAN

100,000

PERSONS KILLED (MARCH
2011- SEPTEMBER 2013)
(OCHA, DECEMBER 2013)

MORE THAN

1 MILLION

HOMES DESTROYED
(OCHA, DECEMBER 2013)

3 MILLION

PEOPLE ARE UNEMPLOYED
(OCHA, 2013)

3 MILLION

CHILDREN FORCED OUT OF
EDUCATION
(OCHA, DECEMBER 2013)

A Syrian child playing with a tyre
during Eid Al-Adha in El-Reaya
IDPs Camp, Syria.

The background of the entire page is a photograph of a severely damaged, multi-story building in a conflict zone. The building's facade is crumbling, with large sections of concrete and brick missing, revealing the interior structure. Debris is scattered on the ground in front of the building. The sky is a clear, pale blue. The text is overlaid on the left side of the image, with some parts on a dark grey semi-transparent background.

MORE THAN

4,000

SYRIAN SCHOOLS HAVE BEEN DESTROYED
OR TURNED INTO SHELTERS FOR DISPLACED
PEOPLE SINCE THE CONFLICT BEGAN

(UNICEF, 13 DECEMBER 2013)

IN AL-RAQQA, IDLEB, ALEPPO, DEIR AZZOUR,
HAMA AND DARRAA LESS THAN HALF OF ALL
CHILDREN NOW ATTEND SCHOOL

(UNICEF, 13 DECEMBER 2013)

IDLIB AND ALEPPO HAVE LOST A QUARTER
AND A SIXTH OF THEIR SCHOOLS
RESPECTIVELY – WITH ATTENDANCE
PLUNGING BELOW 30 PER CENT

(UNICEF, 13 DECEMBER 2013)

MORE THAN

50%

OF SYRIAN HOSPITALS HAVE BEEN
DAMAGED OR ARE NON-OPERATIONAL

(WHO, SEPTEMBER, 2013)

70%

OF HEALTH CENTERS IN DEIR AZZOUR, IDLEB
AND ALEPPO ARE EITHER DAMAGED OR OUT
OF SERVICE

(WHO, SEPTEMBER, 2013)

DESTRUCTION IN ALLEPPO SUBURB

Huge explosives destroyed 35 houses and shattered hundreds of lives in Al-Atareb town, Aleppo. The suburb lies in ruins.

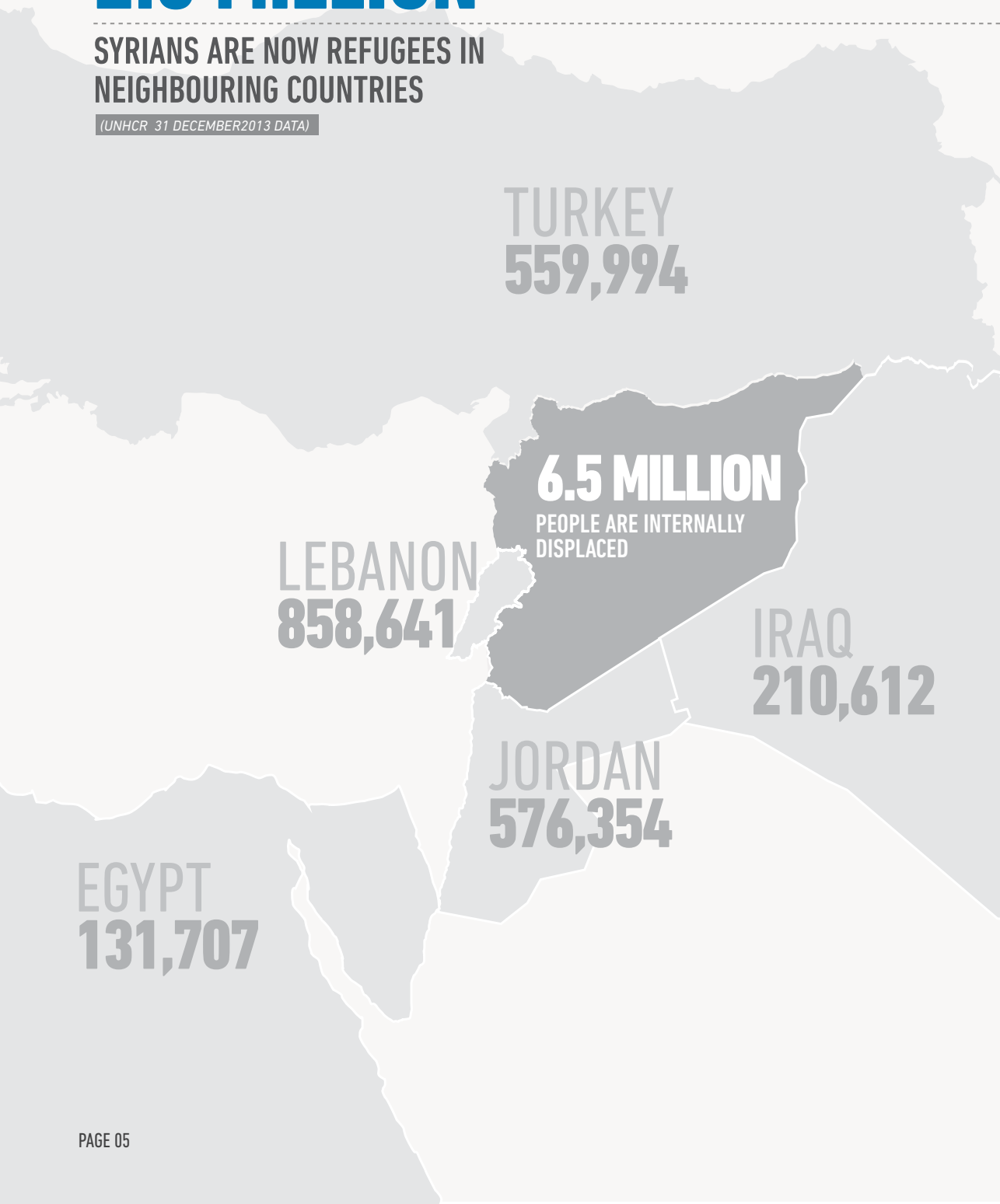
Islamic relief provided local people with vital food and other essential items such as flour, mattresses and blankets.










2.3 MILLION

SYRIANS ARE NOW REFUGEES IN
NEIGHBOURING COUNTRIES

(UNHCR 31 DECEMBER 2013 DATA)



URGENT NEEDS

	CASH ASSISTANCE FOR ESSENTIAL NEEDS
	FOOD ASSISTANCE
	NON- FOOD ITEMS
	SHELTER
	MEDICAL ASSISTANCE
	PSYCHOSOCIAL SUPPORT
	CHILD PROTECTION

ISLAMIC RELIEF'S RESPONSE

Islamic Relief has been responding to the crisis since 2011. In 2013, we provided basic services and life-saving aid, as well as community outreach for Syrian refugees and host communities. We delivered 87 projects inside Syria and neighbouring countries. These projects are in various sectors (food security, non-food items, health, shelter, community activities, water and sanitation, camp management, and camp infrastructure). In December 2013, Islamic Relief launched a £5 million winterization appeal to respond the urgent needs of Syrians in Jordan, Syria, and Lebanon as storm Alexa hit the Middle East region on 11 December 2013.



THIS UPDATE BRIEFLY HIGHLIGHTS ISLAMIC RELIEF'S HUMANITARIAN EMERGENCY RESPONSE INSIDE SYRIA & NEIGHBORING COUNTRIES

FUNDING

SIGNED CONTRACTS & INCOME

In 2013, Islamic Relief implemented emergency interventions with a value of

£ 54,322,924

from a total funding of £67,608,644. Funds were secured through our family partners and institutional donors

(UN agencies and governmental agencies) for relief and humanitarian emergency operations inside Syria and neighbouring countries.

The table below shows how these funds were distributed across each country in which we responded to the crisis.

Country	Value of signed contracts - GBP	Income (Cash & InKind) - GBP
Inside Syria	£ 9,387,904	£ 8,989,771
Jordan	£ 35,780,967.00	£ 28,125,543
Egypt	£ 2,931,800	£ 2,931,800
Iraq	£ 17,224,900	£ 11,965,945
Lebanon	£ 2,283,073	£ 2,309,865
Total	£ 67,608,644	£ 54,322,924

SOURCE OF FUNDING

SOURCE OF FUNDS BY DONOR

INCOME FROM IR PARTNERS & INSTITUTIONAL DONORS

Country	Income from IR Partners in GBP	Income from institutional donors in GBP
Inside Syria	£ 7,020,209	£ 884,335
Jordan	£ 1,452,971	£ 26,410,641
Egypt	£ 0	£ 2,931,800
Iraq	£ 0	£ 11,744,900
Lebanon	£ 1,300,348	£ 982,725
Total	£ 9,773,528	£ 42,954,401

INKIND DONATIONS BY COUNTRY & ITEMS

Country	Inkind donation Value in GBP	Items
Inside Syria	£ 1,085,227	Clothes, ambulances, multivitamin capsules, packages of dates.
Jordan	£ 261,931	Canned food.
Egypt	£ 0	-
Iraq	£ 221,045	Clothes and fresh meat (Qurbani).
Lebanon	£ 26,792	Blankets and fuel.
Total	£ 1,594,995	

FUNDS FOR SYRIA EMERGENCY RESPONSE SECURED FROM IR PARTNERS AND INSTITUTIONAL DONORS

Country	IR donor	Institutional donor
Inside Syria	IR Germany, IR Canada, Middle East, Emerging Markets, IR UK, IR Switzerland, IR USA, IR Sweden.	DEC, Sida
Jordan	IR USA, Middle East, IR Canada, IR Malaysia, IRUK, Emerging Market, IR Switzerland, Waqf.	WFP, OFID, DEC
Egypt	-	UNHCR
Iraq	-	UNHCR, WFP, UNICEF,
Lebanon	IRUK, IR Switzerland, IRUSA, Middle East, IRUK, IR South Africa, IR Sweden.	WFP, UNHCR

AREAS OF INTERVENTION

Islamic Relief provides life-saving humanitarian assistance to the most vulnerable people - wherever they are. Through our field offices in the region, we respond to the urgent needs of Syrians both inside the country, and in neighbouring countries.

1 INSIDE SYRIA

ALEPPO

Aleppo city, rural Aleppo areas.

AL-RAQQA

Alraqqa city and rural Alraqqa areas.

IDLEB

El Nasr IDP Camp, Atareb, Atareb \ Atareb school, Sarmada, Atma, Tah, Keat laros, Kansafra, Heish, Baresha, Hsana, El Moalaka Jisr-Ash- Shugur, Teftnaz & Suburb, Al Tawheed IDP Camp, South suburb, Qah IDP Camp, Harim, Armanaz, El Aqsa Extension IDP Camp, El Forkan IDP Camp, Reaya IDP Camp.

LATTAKIA

Rural Lattakia areas (Northern part).

HAMAH

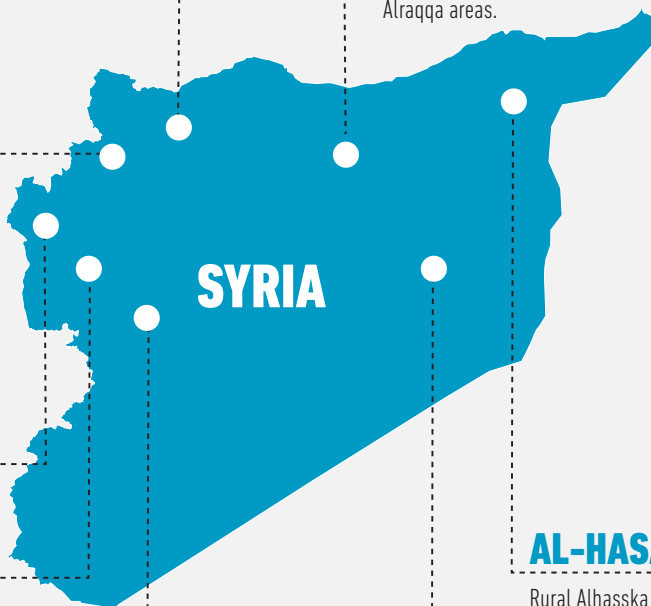
Rural Homah areas (Western part).

HOMS

Rural Homs areas (Northern part).

DEIR-EZ-ZOR

Rural Deir Ezour areas.



AL-HASAKAH

Rural Alhasska areas

NUMBER OF BENEFICIARIES

1,409,046



INTERVENTION BY SECTOR/ ITEMS

Islamic Relief's intervention varies from country to country according to the situation and the needs on the ground. These are assessed via regular needs assessments to ensure intervention is appropriate, relevant and timely.

The following table shows quantities distributed in 2013 inside Syria and neighbouring countries.

Sector	Items	Quantity	Unit
Food Items	Food parcels	77,065	Parcel
	Flour/ tonne	2,101	Tonne
	Canned meat	111,960	Can/ each can contains 450 gm
	Dates	8,077	Tonne
Non Food Items	Heaters	2,960	Heater
	Plastic sheets	2,960	Sheet
	Mattresses	19,000	Mattresses
	Blankets	46,192	Blankets
	Baby kits	44,525	Kit
	Hygiene kits	44,200	Kit
Health/ Medical	Ambulances	22	Vehicle
	Medical equipment	2,295	Equipment
	Medical disposables	5,298,350	Piece
	Emergency medical bags	195	Bag
Water & Sanitation	Washing & sanitation systems	17	Cabin (each cabin contains 7 showers and 7 toilets)



Um Al Abed.

FAMILIES TORN APART IN THE VIOLENCE

The conflict has resulted in the world's worst refugee crisis in 20 years. More than two million Syrians have fled the country to seek refuge in Lebanon, Jordan, Turkey, Iraq, and Egypt. The most vulnerable Syrians continue to suffer the brunt of the brutal conflict. Families have been torn apart, entire communities ruined and schools and hospitals destroyed. Displaced people are living without adequate food or access to electricity, medical supplies and other essential non-food items.

Um Al Abed was forced to leave her home in Hama city as the bombing intensified in their area. Before this calamity occurred, Before, Um Al Abed and her family faced difficult conditions as the roads around her community were destroyed. Still, the family were thankful that they could remain in their home. However, as the violence reached Um Al Abed's area, the family had no choice but to flee. Amidst the fighting and fearful of being shelled, she sought safety at her brother's home in a nearby village.



Um Al Abed's shelter in one of Syria's many IDP camps.



Um Al Abed receives aid items.

Soon, the bombing reached this village too. Um Al Abed continued her difficult journey until she reached a camp for displaced people. She now lives alone in one of the camp's tents.

She worries about her family, grappling with continuous fear that they may be killed.

Um Al Abed told us, when we visited her, that life in the camp is tough. She had to wait 25 days before she could shower, as there was no water or fuel to heat the water. She had no blankets, and only the clothes she wore. For food, she relied on other families in the camp.

Islamic Relief provided Um Al Abed and other camp residents with food parcels and other essential non-food items.



Um Al Abed unpacks her food parcel



CHALLENGES

- The absence of humanitarian corridors and safe zones make it very difficult to provide assistance for people in need.
- International humanitarian organisations continue to face security threats as they try to reach the most vulnerable communities.

FUTURE PLANS

- Focus on education projects inside Syria such as school rehabilitation.
- Provide shelter, food and non-food items, and medical assistance.

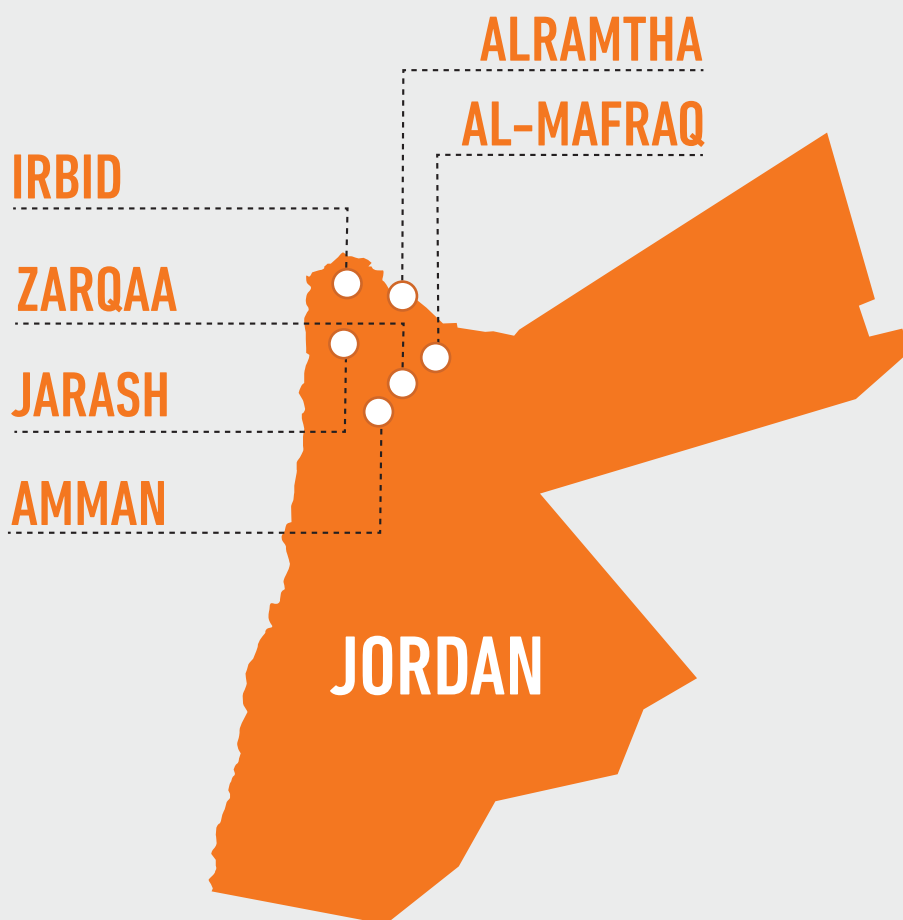


WIDOWS AND ORPHANED CHILDREN

Many poor families have lost their breadwinners to the conflict.

Islamic Relief has reached many of these vulnerable families - including Um Khalil and her children (pictured), who received aid for the first time through our emergency intervention in Al Raqqah.

2 JORDAN



NUMBER OF BENEFICIARIES

259,845



Sector	Items	Quantity	Unit
Food Items	Food vouchers	388,383	Voucher
	Canned beans	94,272	Can
	Food parcels	1,470	Parcel
Non Food Items	Hygiene kit	3,169	Kit
	Gas heaters	1,073	Heaters
Shelter	Cash assistance for rent	19,210	Individual
Health Assistance	Primary, secondary and tertiary health care	12,909	Patients



Syrian refugees receiving food vouchers at our distribution point in Jordan.

A man with a beard, wearing a blue and white striped short-sleeved shirt and plaid pants, is walking from left to right while carrying a large cardboard box. In the background, there is a white banner with the Islamic Relief logo, which features a dome and minarets. The text on the banner includes "ISLAMIC RELIEF" and "Relief Jordan" in English, and "مساعدات الإغاثية الإسلامية" in Arabic. The number "20" is also visible on the banner. The scene is set indoors, with a dark, possibly black, object in the background and a striped chair in the foreground.

CHALLENGES

- Refugees live in cramped and poor quality accommodation, often with inadequate hygiene and sanitation facilities.
- There is a shortage of quality accommodation facilities. Syrians with limited savings are forced to consider housing that is too small for their family, or which does not have sanitation facilities.
- Rental rates are increasing dramatically, pushing decent accommodation beyond the reach of ever more refugees.
- Syrian refugees require access to health services.



FUTURE PLANS

- Provide psychosocial support services and promote co-existence between Syrians and the host community.
- Focus on school leavers and ensure their referral to formal and informal educational institutions.
- Provide prostheses to severely injured or disabled people, with a special focus on women.

3 LEBANON

NORTH GOVERNORATE

Tripoli

BEKAA' GOVERNORATE

Arsal, Saednaeyel, Talabaya', Berelyas, Al Masna', Sawere, Ashtora, Majdel Anjar, Kefrya, Al Rrafed, Lossy, Kab Elyas.

BEIRUT

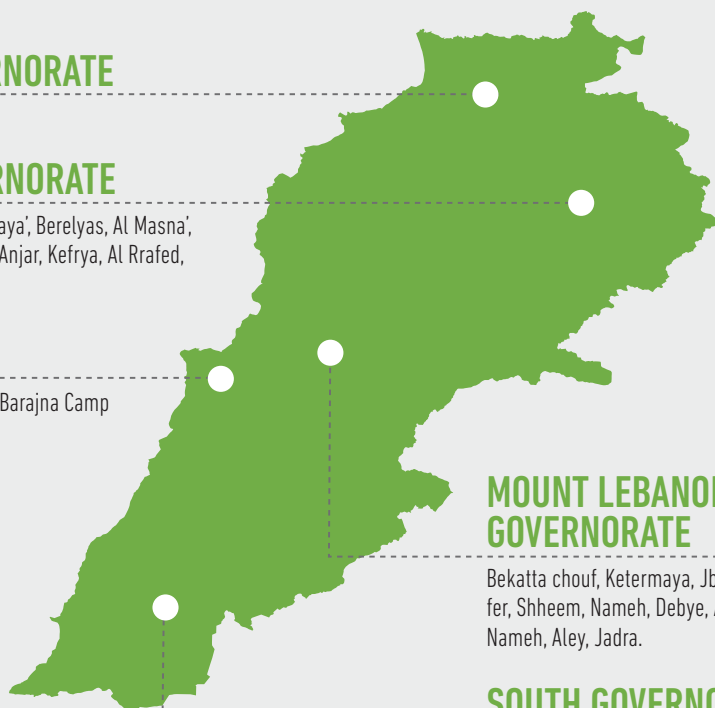
Beirut, Al Hamra, Borj Al Barajna Camp

MOUNT LEBANON GOVERNORATE

Bekatta chouf, Katermaya, Jbeil, Barja Sawfer, Shheem, Nameh, Debye, Aramoon, Haret Nameh, Aley, Jadra.

SOUTH GOVERNORATE

Ein el Helwi camp, Nabateyeh, Meia wa Meia Camp, Saida, Akbeya, Hilalya, Mjaydel.



NUMBER OF BENEFICIARIES

168,570



In Lebanon, we provided psychosocial support to Syrian children living with their families in Saida. With recreational trips to enhance social interaction, as well as awareness sessions with their parents, this intervention was designed to reduce the impact of the conflict.

In addition, we carried out interventions in the following sectors:

Sector	Items	Quantity	Unit
Food Items	Food parcels	10,300	Parcel
	Bread packs	28,211	Packet
	Milk for babies	17,376	Can
	Water bottles	19,230	Bottle
Non Food Items	Mattresses	8,885	Unit
	Hygiene kits	8,894	Kit
	Diapers for babies	21,226	Unit
	Sets for newborn babies	887	Set
	Packs of candles	8,321	Packet
	Kitchen set	1,864	Set
	Blankets	19,922	Blanket
	Carpet	628	Carpet
	Fuel	708	Gallon (14,160 Lt)
	Heaters	736	Heater
	Washing machines	3	Machine per shelter
	Gifts and toys	12,685	Toy per children
	Cooking portable gas	1,714	Unit
Shelter	Shelter	120	Shelter Unit
	Rental accommodation	49	House
Medical Health	Medical equipment	20,778	Equipment
	Primary, secondary and tertiary health care	1,064	Patients
	Medical bags	90	Bag



CHALLENGES

- Shortage of funds.
- Security and political issues in Lebanon sometimes make it difficult to work in certain areas with full capacity.
- Refugees continue to arrive on a daily basis.
- Random collective shelters.

FUTURE PLANS

- Delivering food, and non-food items.
.health care.
- Establishing sanitation systems for existing shelters.
- Supporting Lebanese returnees and Palestinian refugees.

Amidst storm Alexa, Islamic Relief distributes essential winter items to Syrian refugees living in Lebanon.



Um Hussein's family near their shelter.

THIS WINTER: KEEPING SYRIAN FAMILIES WARM

Um Hussein is just one of many thousands of Syrian women to have fled the brutal conflict. Um Hussein is a mother-of-four, whose husband died in the violence.

She and her children fled Syria with little clothing and a few basic items. They live in a tent in a poultry farm in Lebanon. They face a winter without adequate protection from the elements, as well as essential facilities such as water, heating, and sanitation.



Um Hussein



Islamic Relief visits Um Hussein.

The family struggled in the extreme conditions when snowstorm Alexa hit in December.

Islamic Relief provided the family with winterization items such as gas heaters and blankets.

Um Hussein prays that one day her family will be able to return safely to Syria.



4 EGYPT



NUMBER OF BENEFICIARIES 
63,973 

Sector	No. of beneficiaries	Unit
Cash assistance	63,973	Individual

5 IRAQ

DOMIZ REFUGEE CAMP

DARA SHAKRAN CAMP

SULAIMANYA-KRG

ERBIL

Gorcosk, Dara Shakran, Qushtapa, Arbad Boareder Transit, Duhok, Baherka camp, Gawilan, Basirma.

ANBAR

Al Qaem camp

NINAWA MOSUL

KASAK CAMP IN NINAWA

NUMBER OF BENEFICIARIES

180,000



Most refugees enter Iraq with few possessions and little clothing. Many have exhausted their already limited financial means to meet their basic needs, such as rent, fuel, food, and clothes.

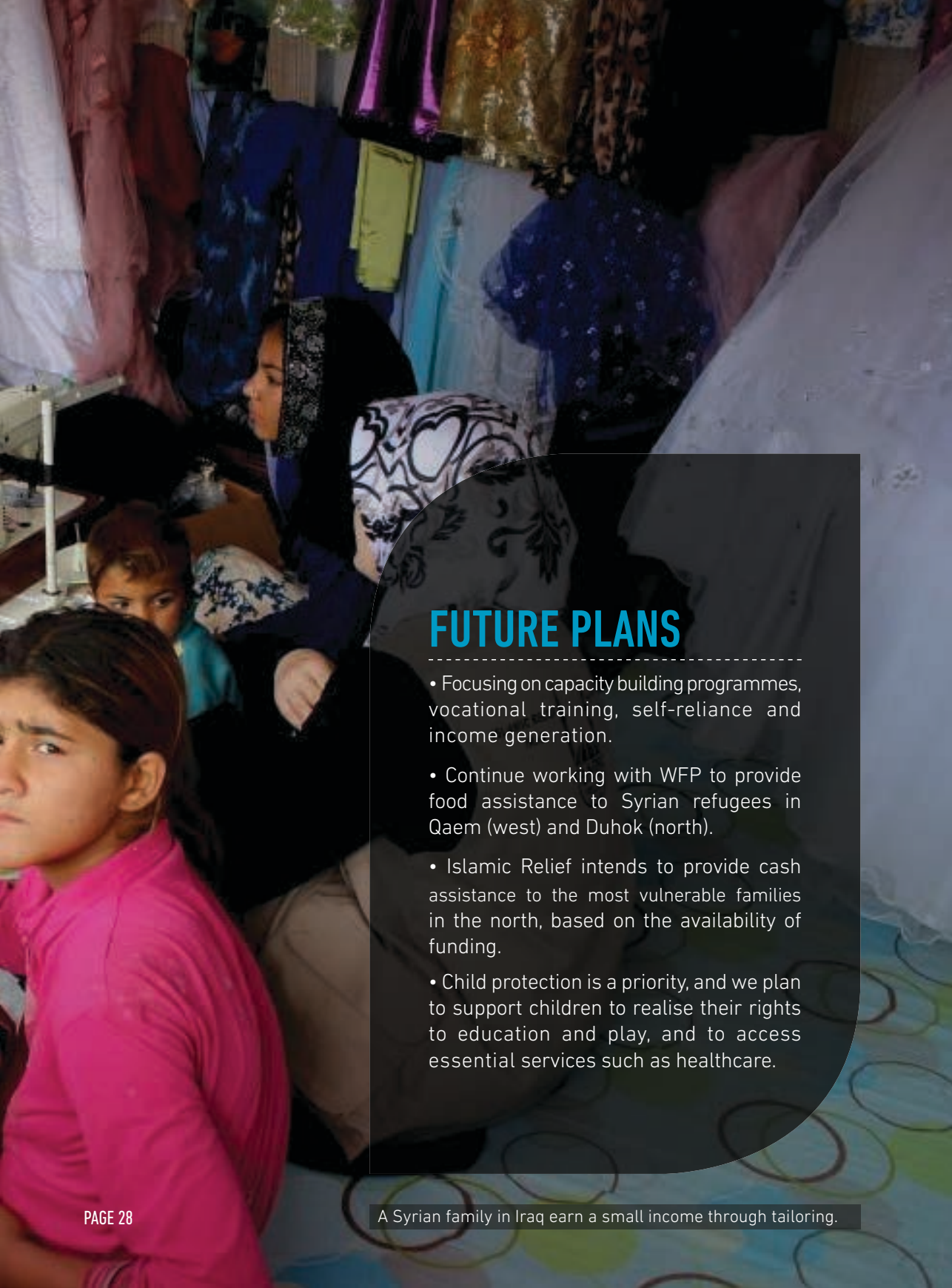
The majority of aid services provided to refugees are limited to food, shelter, water and sanitation. Whilst the largest proportion of the refugee community are vulnerable groups – such as women and children – their specific needs are not adequately met.

Sector	Items	Quantity	Unit
Food Items	Food parcels	24,730	Parcel
	Food vouchers	162,392	Voucher
	Wheat flour	205.2	Tonne
	Water	420,000	Bottle
	Fresh meat	2,950	1 Kg per family
Non Food Items	Blankets	15,600	Blanket
	Mattresses	15,600	Mattresses
	Hygiene kits	8,400	Kit
	Baby kits	1,300	Kit
	Fuel	600,000	Litre
	Clothes	36,600	Shirt and trousers per child
Health/ Medical	Primary and secondary health care	32,916	Patient
	Mobile clinic	51	Caravan
Shelter	Caravans	83	Caravan
	Tents	600	Tent
Wash Facilities & hygiene health	Wash facilities	21,186	Unit
	Hygiene and health awareness	148,526	Refugees attended
	Garbage bags	9,300	Bag
Livelihood	Vocational training	500	Refugees trained



CHALLENGES

- The deteriorating security situation, and recurrent security violations, as well as political disturbances in Iraq presented a serious challenge for all INGOs.
- The majority of current projects and programmes focus on relief and emergency aid, however more focus is needed on self-reliance and income generation projects.



FUTURE PLANS

- Focusing on capacity building programmes, vocational training, self-reliance and income generation.
- Continue working with WFP to provide food assistance to Syrian refugees in Qaem (west) and Duhok (north).
- Islamic Relief intends to provide cash assistance to the most vulnerable families in the north, based on the availability of funding.
- Child protection is a priority, and we plan to support children to realise their rights to education and play, and to access essential services such as healthcare.



Islamic Relief aid trucks reach Syrian refugees in snowy Bekaa', Lebanon



Orphaned children receive food and other essential items in Raqqa, Syria



A widowed mother shares her story with an Islamic Relief aid worker in Alhassaka, Syria



Syrian refugees in Iraq receive clean water



Islamic Relief Worldwide

19 Rea Street South
Digbeth, Birmingham
United Kingdom
B5 6LB

Tel: +44 121 6220650
Fax: +44 121 622 5003
Web: www.islamic-relief.com

SYRIA OPERATION TEAM

HEAD OFFICE CONTACTS

HEAD OF SYRIA OPERATION

Mohammed Alsousi

Head of Region, Middle East & Eastern Europe
mohammed.alsousi@irworldwide.org

SYRIA, IRAQ AND JORDAN

Sharar Mahyub

Regional Desk Coordinator
sharar.mahyub@irworldwide.org

LEBANON

Haney Masood

Regional Desk Coordinator
haney.masood@irworldwide.org

SYRIA OPERATION GENERAL SUPPORT

Rania Najjar

Regional Desk Coordinator
rania.najjar@irworldwide.org

FIELD OFFICES CONTACTS

IR MISSION IN SYRIA (TURKEY)

Abdelrahman Essam

Head of Mission, Syria
abdelrahman.essam@irworldwide.org

IR OFFICE IN IRAQ

Mohammed Makki

Head of Mission, Iraq
mohammed.makki@ir-iraq.org

IR OFFICE IN LEBANON

Mohammed Ammar

Head of Mission, Lebanon
mohammed.ammar2@irworldwide.org

IR OFFICE IN JORDAN

Eyad Araj

Country Director, Jordan
eyad.araj@irworldwide.org